

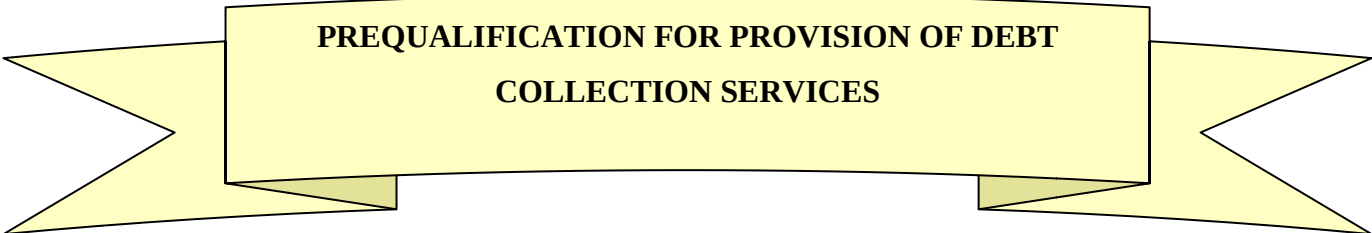
**KENVERSITY COOPERATIVE
SAVINGS AND CREDIT SOCIETY LIMITED**

**P.O. BOX 10263 – 00100
NAIROBI.**

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**TENDER DOCUMENT PROVISION FOR DEBT COLLECTORS
SERVICES**



**PREQUALIFICATION FOR PROVISION OF DEBT
COLLECTION SERVICES**

KENV/PREQ/DCS/2026/2027

KENVERSITY COOPERATIVE SAVINGS AND CREDIT SOCIETY LIMITED

CONDITIONS OF TENDERING

Serial No.

Miscellaneous Receipt No.

Date of Receipt

Amount in Kshs..

1. DEFINITIONS

The Tenderer is the person who undertakes to supply the goods/services described in the tender documents.

The signatory must be a recognized official of the company and be authorized to sign on its behalf.

2. DOCUMENTS

2.1 The tender will receive a miscellaneous receipt of payment for tender documents. These include the following forms in duplicate:

- (i) **Form of tender**
- (ii) **Conditions of tendering**
- (iii) **Confidential business questionnaire,**

The Tenderer should retain one set for his records and return the other set in accordance with these conditions.

2.2.1 The Tenderer is required to check the number of pages of the document accompanying the **form of Tender**. Should any be missing or any figure indistinct, or should there be doubt about the precise meaning of any item or figure for any reason whatsoever he/she must inform the tender issuing officer at once and have the matter rectified as required before the final date for submission of tenders.

2.2.2 The Tenderer's signature to all documents shall indicate that he/she fully understands their contents and that he/she accepts all the conditions stated or applied therein.

3. SUBMISSION OF TENDERS

3.1.1 Attention is invited to the tender notice. The complete tender documents must be submitted to the address shown on the form of tender in a sealed plain envelope endorsed on the out cover with **prequalification for provision of the debt collection services** indication of Tenderer's names/mark should not appear on the envelope.

3.1.2 The form of tender must be properly signed in ink, dated and must accompany any other documents concerned with the tender.

3.1.3 The tender will not be accepted unless correctly submitted on the approved forms. Tenders for which the appropriate fee has not been paid will not be considered valid. Tender shall be deposited in the Tender box at **Kenversity Sacco Office** not later than the appointed time and date.

4.0 COMMUNICATION

4.1.1 There shall be no verbal variations in regard to a tender once submitted. Should an error be made it may be corrected in writing **before the closing date**.

4.1.2 All correspondence with the Tenderers will be sent to the address shown on the form of tender by post.

A Liability

No liability will be admitted nor claim allowed for error in the tender owing to mistakes in those documents, which should have been rectified in the manner, described above.

B Acceptance

The society reserves the right to accept or reject any tender either wholly or in part and is not bound to accept the lowest or any tender or to give reason for rejection.

C Successful Tenderers

A letter of acceptance will be sent to the successful Tenderer in respect of the whole or that part of tender, which has been accepted within a validity period of 90 days.

D Data protection

Each party will comply with its obligations in terms of laws and regulations relating to the protection or disclosure of personal data, sensitive data or such other data which is deemed to be 'personal' pursuant to applicable data protection law in force from time to time.

COMPLIANCE WITH GIVEN CONDITIONS

CURRENT TRADE LICENCE NO. _____ EXP. DATE: _____

V.A.T. REG. NO. _____

PIN NUMBER: _____

NAME OF YOUR AUDITORS: _____

OTHER GOVERNMENT STATUS: _____

COMPANY STAMP

If a tenderer does not comply in any way with these conditions where necessary, the tender shall be liable to rejection.

Tenderer's Name -----

Tenderer's Signature -----

Designation -----

Full address -----

Telephone Number (office) -----

Email -----

Fax -----

Date -----

Official stamp/seal.

Name of the Building ----- Plot No. ----- Door No. -----

Company Rubberstamp ----- Date -----

Telephone number -----

Are you a Kenyan, if not, state your Nationality-----

Name and address of your bankers -----

CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give particulars indicated in Part I and part 2 as is applicable in your type of business. You are advised that false information/particulars will result in automatic disqualification and render the tender void.

Part 1 – General

Business Name -----

Location of business premises -----

Plots number -----Street/Road-----

Postal Address -----

Telephone number -----

Nature of business -----

Registration number -----

Trade license Number ----- Date of Expiry -----

Maximum value of Business you can handle Kshs -----

Name of your bankers -----

Branch/address -----

Part 2 Registered company

Private or Public or Partnership-----

State the normal and issued capital of the company:

Normal Kshs.....

Issued Kshs.....

Details of the Directors/partner:-

Name	Nationality/citizenship	Shares
1. -----	-----	-----
2. -----	-----	-----
3. -----	-----	-----

Date: ----- Signature of Tenderer -----

Official stamp -----

If Kenyan citizen, indicate under "citizenship Details" whether by birth, nationalization or registration.

In the event of this tender being accepted in part or in full within the stipulated 90 days, I/We agree to supply against an order signed by an authorized officer of the Society and failure to do so will constitute breach of contract.

Tenderer's Name -----

Tenderer's Signature -----

Designation -----

Full address -----

Telephone Number (office) -----

Email -----

Fax -----

Date -----

Official stamp/seal.

Tenderer's name in full ----- Signature -----

Address -----

Telephone number -----

5. BACKGROUND INFORMATION

Kenversity Co-operative Savings and Credit Society Limited was registered as a Savings and Credit Co-operative Society in 1976. It is among the leading deposit-taking Saccos in Kenya, licensed and regulated by SASRA (Sacco Societies Regulatory Authority). The sacco operates one branch located at Kahawa Sukari which is opposite Kenyatta Univeristy (Main Campus). The Sacco has over 10,000 members and an asset base of KShs4.2 billion.

We would like to prequalify reputable company to offer provision debt collection services for Kenversity sacco limited.

6. OBJECTIVE OF DEBT COLLECTION SERVICES

The objective is to provide services for debt collection services to Kenversity sacco. The cover includes; -

1. Review of documents and assets attached for collateral,
2. Advice the sacco on the recovery fair, transparent and accountable process,
3. Direct the clients to bank the loans repayment to the client account,
4. Provide account statement for reconciliation of the collected amount for invoice settlement,

5. Represent the client in court as a witness in the matter involving debt collection,
6. Carry out investigation on the whereabouts of the defaulters and guarantors and the assets used for collateral.
7. Field visit for collection of debts for the assigned clients.
8. Prepare monthly reports on the status of recoveries of each client provided by the organization.

7. ELIGIBILITY CRITERIA

The eligible insurance company should meet the following criteria

1. Compliance with legal requirements of debt collection service providers in Kenya (Good standing) and attach a valid licence for the current year.
2. Experience of provision of debt collection services in Kenya.
3. Reference for similar services offered within the last three years.
4. Provide service provision Methodology, Proposed work Plan, Curriculum Vitae for the Director(s) and other key staff including their national identification cards/passports, personal identification certificates and certificates,
5. Affirmation of their independence of Kenversity Sacco Ltd in the engagement letter.(If successful)
6. Any actual or potential conflict of interest in taking up the role should be disclosed.
7. KRA Pin certificate and Tax Compliance Certificate
8. Company CR -12 for not less than six (6) months.

8. TERMS AND CONDITIONS OF PAYMENT

1. The firm will be prequalified for three (3) years.
2. The technical proposal is required.
3. Financial proposal is not required at this stage.

9. DECLARATION

I/We have completed this form to the best of our knowledge and it is agreed that all responses can be substantiated if requested to do so. I/We understand that any inaccuracy in the information filled herein will be used as a ground for removal or termination of the tender.

Signed and Sealed:

For and on behalf of: -

Positions in the Company

Date:

The following is a list of items/ information that the tenderer must provide as attachments to the tender documents. This information will form part of the tender evaluation for the tenderers.

1. Company profile (company history, contacts, services, affiliations, certified copies of original documents defining constitutional or legal status, principal place of doing business of the company/ firm including valid business licenses)
2. Certificate of incorporation.
3. Provide details of three similar projects/ works with contact persons, undertaken under the area of the tender's interest in the last five (5) years.
4. In each of the projects in 3 above, provide reference letters from the firms/ organizations confirming the items/ goods/ services supplied and the performance.
5. Demonstration of financial capability in carrying out the project by submitting audited account for the last three years.
6. Demonstration of a proposed methodology, plan and schedule of implementation of the activity of interest.